

See a doctor whenever and wherever it's convenient for you.



An online doctor visit lets you see and talk to a doctor from your mobile device or computer from home or at work without an appointment. Doctors can diagnose and treat a wide range of non-emergency conditions and, if needed, write a prescription.*

It's all part of your health benefits.

Use an online doctor visit for these minor medical needs:

- Bladder infection/
urinary tract infection
- Bronchitis
- Cold/flu
- Diarrhea
- Fever
- Migraine/headaches
- Pinkeye
- Rash
- Sinus problems
- Sore throat
- Stomachache

Access an online doctor visit.

After you log in to myuhc.com®, it's just 4 clicks to get started with an online doctor visit.

- 1 Select "Find a Doctor."
- 2 Select "Medical Directory."
- 3 Select "People."
- 4 Select "Virtual Visits" and choose your provider.

After registering and requesting a visit, you will pay your portion of the service costs according to your medical plan.

CONTINUED

Use online doctor visits when:

- Your doctor is not available.
- You become ill while traveling.
- You're considering visiting a hospital emergency room for a non-emergency health condition.

Not good for:

- Anything requiring an exam or test.
- Complex or chronic conditions.
- Injuries that might need to be bandaged.
- Sprains/broken bones.



To learn more, log in to myuhc.com.



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請注意：如果您說中文 (Chinese) 我們免費為您提供語言協助服務。請撥打會員卡所列的免付費會員電話號碼。

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문의하십시오.

*Prescription services may not be available in all states.

Access to online doctor visits and prescription services may not be available in all states or for all groups. Go to myuhc.com for more information about the availability of online doctor visits and prescription services. Always refer to your plan documents for your specific coverage. Online doctor visits are not an insurance product, health care provider or a health plan. Online doctor visits are an internet-based service provided by contracted UnitedHealthcare providers that allow members to select and interact with independent physicians and other health care providers. It is the member's responsibility to select health care professionals. Care decisions are between the consumer and their physician. Online doctor visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times or in all locations. Members may have a cost-share responsibility and all claims are adjudicated according to the terms of the member's benefit plan. Payment for online doctor visits services does not cover pharmacy charges; members must pay for prescriptions (if any) separately. Oxford insurance products are underwritten by Oxford Health Insurance, Inc. Oxford HMO products are underwritten by Oxford Health Plans (CT), Inc. Administrative services provided by Oxford Health Plans LLC.

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